







INTRODUCTION

I am honored to again offer introductory comments to the Rochester Fire Department's Annual Report. The men and women of this Department serve the Rochester community in ways that few others would choose. The undeniable truth is that most people will run away from a burning building. Firefighters run to them, and we are grateful they do so. This City is blessed by one of the best trained, best prepared, and the most selfless fire departments in the United States. Those who serve deserve and have our profound respect and admiration.

While fire suppression will always be an element of the firefighters' responsibilities, the information in this Report will amply illustrate the myriad other ways, such as fire safety training and code enforcement, in which the Rochester Fire Department is helping to make this City the best and safest mid-sized city in the nation.

The Fire Department faced and successfully met numerous challenges in 2009. Its performance was always professional and honorable. When the circumstances called for it its performance was assured to the details are to be found in the following pages and Le

it, its performance was courageous. The details are to be found in the following pages, and I commend this Report to your attention.

Sincerely yours,

Robert J. Duffy Mayor



On behalf of the over 500 men and women of the Rochester Fire Department, I am pleased to offer the 2009 Annual Report of the Rochester Fire Department. Throughout the following pages, you will find information and data which summarizes the general activities of the primary divisions of our Department, as well as photos of some of the more notable events of 2009.

November's multi-alarm fire at the Family Dollar store was one of the more significant incidents during the year. The fire, and resulting investigation, showcased unparalleled cooperation between fire and law enforcement, utilizing local and federal resources. On another note, the Rochester Fire Department continues to be well supported by the Community and City Hall. Despite one of the most severe financial crises in our time, the Department was able to continue hiring, making promotions, while purchasing state-of-the-art fire apparatus, and renovating two stations, enhancing our status as one of the finest fire departments in the country.

Our renewed commitment to fire prevention and community outreach, in conjunction with our training and incident activities, continues to reinforce our departmental vision of making Rochester one of the safest communities in which to live, work and visit.

Sincerely,

John D. Confield

John D. Caufield Fire Chief

ROCHESTER, NY

Northwest Quadrant Neighborhood Service Center (585)428-7620

1099 Jay St - Bldg D / Suite 200

Rochester, NY 14611 Jose' Cruz, Administrator

Northeast Quadrant Neighborhood Service

Center (585)428-7660 500 Norton St

Rochester, NY 14621

Marisol Lopez, Administrator

Southwest Quadrant Neighborhood Service

Center (585) 428-7630

923 Genesee St

Rochester, NY 14611

David Hawkes, Administrator

Southeast Quadrant Neighborhood Service

Center (585) 428-7640 846 S. Clinton Ave

Rochester, NY 14620

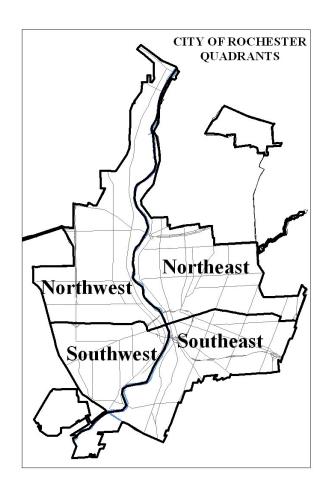
Peter Saxe, Administrator

Rochester, once known as *The Flour City*, and more recently as *The Flower City* or *The World's Image Centre*, is a city in Monroe County, New York, United States.

The City of Rochester is the county seat for Monroe County. It is at the center of a larger Metropolitan Area which encompasses and extends past Monroe County and includes Genesee County, Livingston County, Ontario County, Orleans County, and Wayne County. The Rochester Metro area is part of the Western New York region.

This large metropolitan area had a population of 1,037,831 people as of the 2000 Census. As of July 1, 2005, this population rose slightly to 1,039,028, making Rochester the third largest city in New York State with a little over 208,000 residents. Principal suburbs of the city include Brighton, Chili, East Rochester, Fairport, Gates, Greece, Henrietta, Irondequoit, Penfield, Pittsford, Spencerport, Victor, and Webster.

Rochester is located at (43.165496, -77.611504). The city is east of Buffalo, west of Syracuse and sits on the southern shore of Lake Ontario. The Genesee River bisects the city.



According to the United States Census Bureau, the city has a total area of 37.1 square miles, of which, 35.8 square miles of it is land and 1.3 square miles of it (3.42%) is water.

The Rochester area is home to a number of international businesses, including Fortune 1000 companies Eastman Kodak, Constellation Brands, and Paychex, as well as several national and regional companies. Because of the high prevalence of imaging and optical science among the industry and the universities, Rochester is known as the world

capital of imaging. The Institute of Optics of the University of Rochester is ranked number one in the country, and the Rochester Institute of Technology has one of



the best imaging science departments in the country.

Air transport

Rochester is served by the Greater Rochester International Airport. Daily scheduled air service is provided by Air Canada / Air Georgian, AirTran Airways, American, Continental, Delta, JetBlue, Northwest, United, and US Airways. Most services are express services to larger airports.

Mass transit

Amtrak (passenger) and freight lines provide rail service to Rochester. Rochester has intercity and transcontinental bus service via Greyhound and Trailways.

Local bus service in Rochester and its immediate (Monroe County) suburbs is provided by the Rochester-Genesee Regional Transportation Authority (RGRTA) via its *Regional Transit Service* (RTS) subsidiary.

City Adopts "Green" Resolution

On August 11, 2009, City Council unanimously approved the Climate and Environment Protection Resolution submitted by the Mayor. The resolution, developed by the Policy Committee of the Green Team, acknowledges the many activities the City has already undertaken, and paves the way for additional efforts that will position Rochester as a livable, green city. Already in place for Rochester are:

- Commitment to the US Conference of Mayors Climate Protection Agreement Environmental Mission Statement
- Use of renewable energy sources
- Purchase of high fuel efficiency and alternative fuel vehicles
- Incorporation of US Green Building Council standards in appropriate City projects
- Participation in the NY State Department of Environmental Conservation Smart Communities Program





The National Fire Picture (2008)

- There were 3,320 civilians that lost their lives as the result of fire.
- There were 16,705 civilian injuries that occurred as the result of fire.
- There were 118 firefighters killed while on duty.
- Fire killed more Americans than all natural disasters combined.
- 84 percent of all civilian fire deaths occurred in residences.
- There were an estimated 1.5 million fires in 2008.
- Direct property loss due to fires was estimated at \$15.5 billion. This figure includes the 2008 California Wildfires with an estimated loss of \$1.4 billion.
- An estimated 32,500 intentionally set structure fires resulted in 315 civilian deaths.
- Intentionally set structure fires resulted in an estimated \$866 million in property damage

COMMAND STAFF



Fire Chief John Caufield



Executive Deputy Chief Salvatore Mitrano III



Deputy Chief of Administration Stephen McClary





Deputy Chief Group 1 William Curran



Deputy Chief Training Teresa Everett



Deputy Chief Group 3 Martin McMillan



Deputy Chief Group 4 Scotty Williams



Deputy Chief Group 2 Ronald Mendolera



Deputy Chief Health & Safety John Kearney

COMMAND STAFF



Battalion Chief Joe Candaleria



Battalion Chief Tim Young



Battalion Chief Glen Sheremeta



Battalion Chief David Bagley



Battalion Chief John McDermott



Battalion Chief Dennis Prevost



Battalion Chief Fred Chesterton



Battalion Chief Mike Dupra



Battalion Chief Robert McEneany



Battalion Chief Charles Stadler



Battalion Chief Mark Strzyznski



Battalion Chief Darryl Winter



Battalion Chief Jonathan Young



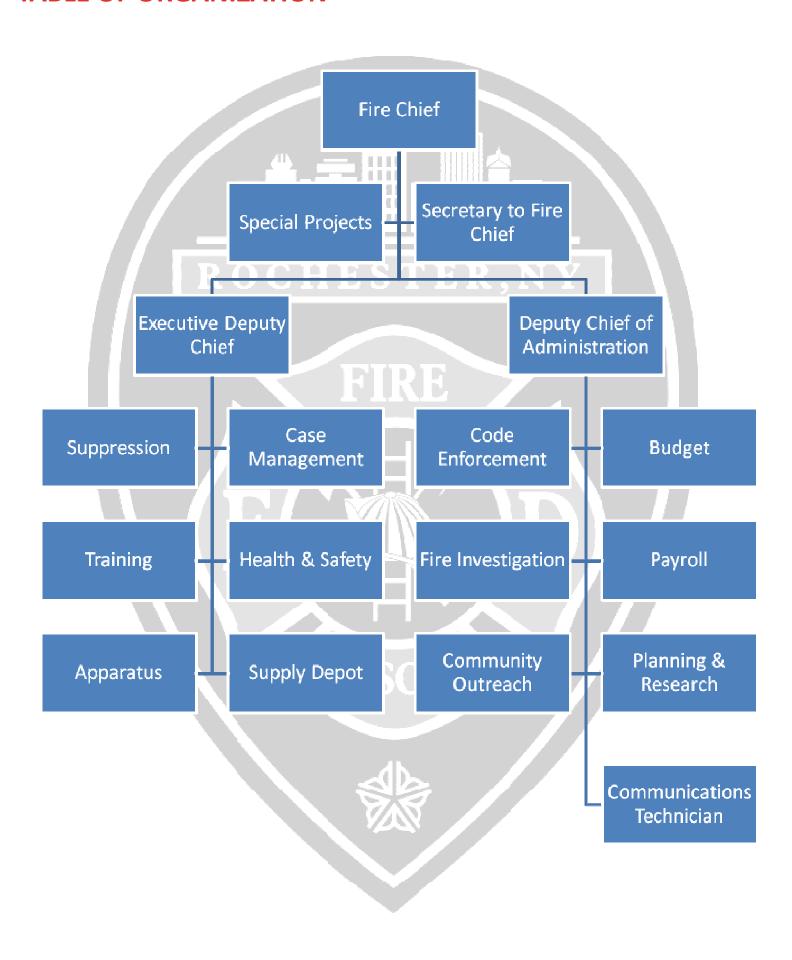
Battalion Chief Richard Yackel



Battalion Chief Thomas May



TABLE OF ORGANIZATION



FIRE CHIEF'S OFFICE

The Fire Chief's Office is responsible for the overall management of the Department. These responsibilities include the establishment of personnel standards and policies, work schedules, public relations and the continuous review of operations and performance. Fiscal management of administrative processes, including the Operating and Capital Improvement Program (CIP) budgets and personnel, also fall under the Chief's duties. The Chief's Office initiates specific projects impacting the operation of the Department and the services that it provides to the community. In 2009, Chief Caufield was appointed to lead the City Wide Public Safety Committee. An outcome of this is the Enhanced Board-up Team. A cross departmental team tackled the issues surrounding vacant buildings and the resulting criminal, blighting and ultimately arson fire risk of these structures. As a result, the team has piloted enhanced board ups on city owned vacant structures in a high risk test area in the city's northeast. Over the next year, the impact of enhanced board ups vs. the standard board up process will be studied for overall effectiveness and impacts on criminal and arson activities within the study area.

Service Delivery Model Changes:

As of 2009, the Rochester Fire Department is half-way through the implementation of a four year plan to move from the Quint/Midi operational concept to the nationally recognized Engine/Truck concept. With this reorganization, the overall firefighting force will maintain existing standards and service levels throughout the city with the same coverage of 15 stations. It also will enhance the command and control of units with a full company response to all incidents. Once the plan is completely implemented, there will be a total of 20 Companies, 12 engines, 7 trucks and 1 Heavy Rescue, each staffed with a minimum of 1 officer and 3 firefighters.

Reorganization Plan

1st Year 2008

Close Midi2 | Quint 2 becomes Truck 2 ✓

Close Midi 8 | Quint 8 becomes Truck 10 ✓



Chief Caufield informs Mayor Duffy of the extensive damage during the Family Dollar fire

2nd Year 2009

Close Midi 3 | Quint 3 becomes Truck 3 ✓

Close Midi 4 | Quit 4 becomes Truck 4 🗸

Close Midi 9 | Quint 9 becomes Engine 1 ✓

3rd Year 2010

Close Midi 5 | Quint 5 becomes Truck 5 ✓

Close Midi 1 | Quint 1 becomes Engine 19 ✓

4th Year 2011

Close Midi 6 | Quint 6 becomes Truck Company X

Add a new Engine to N. Clinton Ave Station X

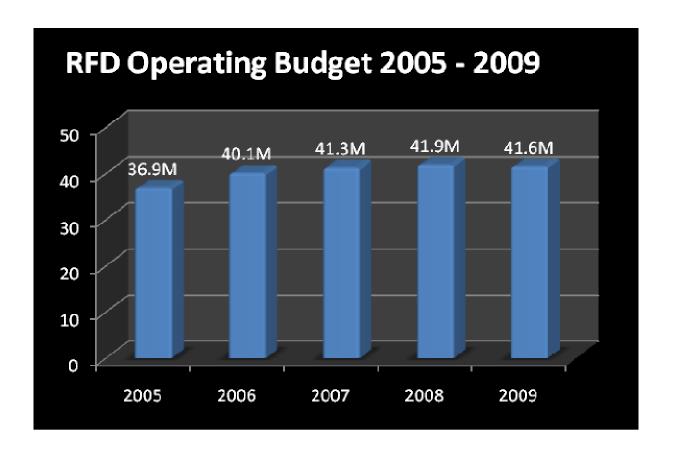
Close Midi 7 | Quint 7 becomes an Engine Co. X

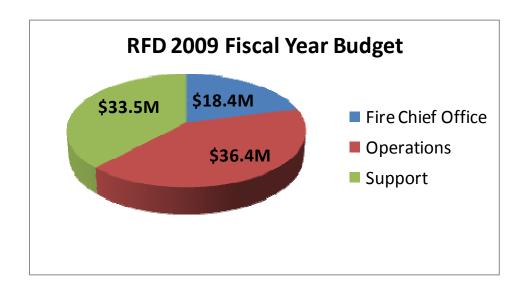
Advantages of Truck / Engine:

- Each Unit has a supervisor on scene
- Consistent with national safety standards
- Increases number of responding units to changing service demands
- Improved Efficiency
- Maintain / Improve Response time
- Based on Best Practices Model
- Financial Savings projected \$4.5 Mil

BUDGET

The Rochester Fire Department operating budget runs on a fiscal year from July 1 – June 30th each year. The fiscal Year 2009 Budget totals \$41.6 million. The RFD budget is approximately 9% of the City's overall Budget. In the face of the recent recession, the challenge of fiscal management has been daunting. The Rochester Fire Department, under the leadership of Chief Caufield, has been proactive in meeting this challenge. In 2008, the RFD was on the forefront of initiating both operational and fiscal efficiencies with the beginning of the implementation of a four year operational reorganization plan. The final phase of implementation will occur in 2011 and save approximately \$4.5 million dollars.





PLANNING & RESEARCH

To ensure the highest quality of service to the community and the most economical means of delivery, the Planning and Research Division is constantly reviewing the latest technology and strategies for fire protection and life safety. The Planning and Research Division assists the Fire Chief's Office by evaluating existing operations and programs; developing new programs, policies, and procedures; and collecting and analyzing data related to emergency incidents, code enforcement, and fire prevention.

The division also oversees the acquisition, testing, and installation of all computer hardware and software applications, working closely with the City's Information Technology Department to manage RFD's computer hardware, software, and network.

RedAlert Inspection Module

A team of employees from RFD and Information Technology Department are developing a records management system for the collection and reporting of Fire Safety inspections. This project will result in a more efficient and accurate documentation and tracking of the property inspection data and compliance efforts. With this software system, historic and up to date property compliance data will be available at the touch of a button. The target implementation date for the system is Spring 2010.



Special points of interest:

- Capt. Dobbertin was trained as a NFIRS Program Manager for quality control of our incident reporting
- Geocoding and address matching of all City parcels (on-going)
- Cell phone replacement for all users
- Hardware upgrade to HQ training room
- Key personnel were trained in Strategos, a new project management solution



A major gear in the RFD, P & R located at the PSB down-

IncidentSmart

Firefighter Dan Curran developed a user friendly software program to create post incident analysis reports. IncidentSmart compiles information from

NFIRS, individual company reports and a visual diagram into a complete report. Administration was



eager to bring back the old 2nd Alarm Reports in a more intuitive environment for the purpose of reviewing, and sharing lessons learned at incidents.

GIS (Mapping with Data)

2009 was a significant advancement in the skills and knowledge of GIS for RFD. Captains Bender & Dobbertin completed 3 GIS courses given by Bergmann & Associates. Bender also attended the Fire/EMS user group in NYC which was hosted by FDNY's GIS Unit, who are leaders in Public Safety

GIS. The Planning & Research unit is working with other City agencies to design & implement a future GIS environment that will bring maps, Preplans, CAD information and Pictometry images to the desktops and eventually to Mobile Data Computers in the field.



CAPITAL IMPROVEMENT PROJECT

The Fire Department works closely with the DES Architectural Services Division to develop a Capital Improvement Program for Fire Department facilities. Capital investment to improve existing and construct new fire facilities is critical to ensure continued rapid response, high quality EMS and fire safety service to the community.

Of the 15 stations throughout the city, the most recent new construction project was built in 1981 at Ridgeway Ave and Dewey Ave. The majority of the City's working fire stations (8 of 15) were built between 1950 and 1966. The Hudson Avenue fire station is the oldest working fire station, dating from 1907. A shining example of our collaboration with Architectural Services is the reconstruction and expansion of the Hudson Avenue Station which broke ground in the summer of 2009 with an expected completion date of June 2010. The investment being made in this station is a testament to the RFD and City's commitment to serving the surrounding neighborhood and planning for the future needs of the community we serve.



Construction of the new Hudson Ave. Firehouse will be complete 06/2010

Hudson Avenue Station Features

- Walk in Emergency Medical Services Center
- Additional Apparatus Bays
- Relocation of a Truck Company to join Engine in 2011
- Original structure and historic architectural features
- Community and Training Room
- Accessibility features and elevator



Deputy Mayor, Patricia Malgieri cuts the ribbon at the Official re-opening of the South Avenue Firehouse.

With the completion of a \$1.3 million renovation project, the Rochester Fire Department celebrated the grand re-opening of the South Avenue Fire House on Thursday, Oct. 1. The house had been closed since May for a renovation project to make

room for the addition of a new truck and firefighters, which is a component of the Fire Department's new response strategy.

The Fire House is now the location of Truck 3 and Engine 8. "This Fire House is a lynchpin in our response plan," Fire Chief John Caufield said. "We can get to anywhere on the south side of the city in a very timely manner from this location."

The South Avenue Fire House is now the workplace of four shifts of eight firefighters. Quality facilities that address energy conservation, environmental concerns, and gender equity will help the RFD to better

serve the community and recruit prospective fire fighters.

The fire house will celebrate its 100 year anniversary in 2010, making it the second oldest of the City's 15 fire houses. The renovations included the addition of separate living spaces for men and women firefighters.

COMMUNITY OUTREACH

Fire Safety Presentations

The Rochester Fire Department is committed to doing all it can to keep our community safe. Our Community Outreach staff offers fire safety presentations that target high risk populations such as children, elderly and college students. Topics for fire prevention and safety include: cooking safety, home safety for children, smoke and carbon monoxide detector installation, Exit Drills in the Home (EDITH), emergency preparedness, and more.

Smoke & CO Detector Program

While is it the responsibility of property owners to ensure that smoke detectors are installed per the requirements of the New York State Uniform Fire Prevention and Building code, the Rochester Fire Department provides home safety advice and can install pre-purchased detectors upon request, or in response to a call for service. In the event of a serious fire incident that includes fatalities, the Line Division will blitz surrounding neighborhoods to perform home safety surveys, provide fire prevention education, and install smoke detectors . Approximately 75% of all fires in the City of Rochester occur in 1 and 2 Family residential structures, and many of those are due to cooking accidents.

In 2009, a new program to track and measure the effectiveness of previous installations was implemented in certain high risk/high frequency areas within the city. The goals of the program are: reduce the frequency of fire incidents within residential properties; Reduce the number of citizen deaths and injuries and reduce the risk of injuries to first responders; improve citizens' awareness of fire hazards within their homes and utilize data to measure the effectiveness of smoke detector installations and home safety surveys.



FF Mike Brown assists a future firefighter handle a hose line

Fire Safety House

The safety house, purchased and donated to the City by Wegmans Food Markets and Chase Pitkin, is a mobile classroom with child sized rooms featuring real life "safety hazards" that allow students to safely experience the sights, sounds and dangers associated with fire in the home. It has been used at numerous schools, churches, festival sites, shopping areas and other community venues to teach children and adults fire safety and prevention.



RFD Safety House sets up at a neighborhood festival

Open Houses

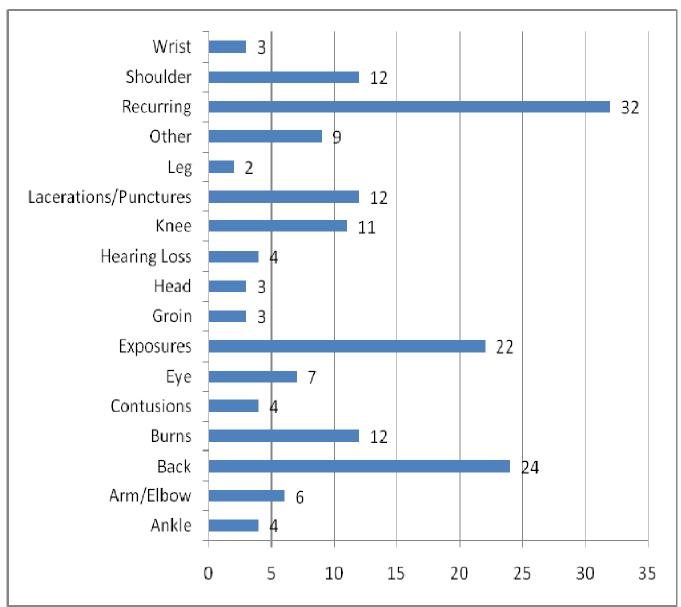
In an effort to create a stronger bond between the Fire Department and the community, the Fire Chief continues to sponsor an open house program at neighborhood fire stations. It is his hope that through this program the Fire Department will educate the community about fire safety, injury prevention and control, health and wellness and career exploration.

Each Open House teams the Fire Department with local health organizations who provide glucose testing, blood pressure checks, nutritional information and anti-drug literature as well as other topical information relevant to the community. The Open Houses are sponsored by Tops Friendly Markets, who supply a variety of refreshments to all who attend. Hundreds of residents take advantage of the opportunity to meet their local firefighters at these events.

CASE MANAGEMENT

The Case Management Office tracks and manages on duty injuries for the Department. Maureen Hope is the Rochester Fire Department's Case Manager and liaison with Strong Occupational and Environmental Medicine (Strong OEM). She coordinates the planning process for treatment plans and appropriate approvals for clearance to return to work from on-duty and off –duty injuries and certain non-work related illness.

ON DUTY INJURIES 2009





Exposure Types
Airborne Ash (1)
Asbestos (14)
Blood (7)



SPECIAL OPERATIONS

The Special Operations Unit provides oversight, support and guidance for the department's nine specialty teams/companies through the provision of training, equipment research and development, and operational readiness. The Unit also represents the department on a number of local and regional committees. Some of these activities include: the LEPC & LEPC Executive Committee, Arch Rochester Community Advisory Panel, Urban Area Working Group, WMD Task Force, Monroe County Special Operations Working Group, H1N1 Planning Team, and Ginna Tactical Response Task Force.

Systematic issues related to incident data collection compromised the ability of the Special Operations Unit and the individual Specialty Teams to track incident activities though out 2009. This issue is being addressed by the Planning and Research Division at this time. We anticipate a more accurate records management system by 2010.



Rescue 11 & Engine 1 work to free a trapped motorist

Accomplishments:

- Assisted in obtaining grant allocations \$418,000+
- Facilitated addition of thermal imagining cameras on ALL rigs
- Delivered Structural Collapse Training Series
- Facilitated 24 RFD members in the Vigilant Guard exercise in Buffalo, NY
- 2 Foam Pumpers & 2 Extrication Pumpers put in service
- Issued Self Inflating Personal Floatation Devices to ALL units



The Water Rescue team pulls a citizen from the Genesee

RFD specialty Teams/Companies Annual training hours included

• Confined Space Rescue Team

Truck 10, Rescue 11, Engine 17, Engine 13 Training hours: 1404.5

Extrication Companies

Engine 1, Engine 10, Rescue 11 Training hours: 1837.5

• Foam Companies

Engine 3, Engine 12, Engine 7 Training hours: 312

• Hazardous Materials Team

Engine 17, Rescue 11, Support apparatus: HM-1, HM-2 Training hours: 1861 Responses - 22

• High Rise Team

Engine 13, Quint 7 Training hours: 773 Responses - 4

• Rope Rescue Team

Truck 2, Truck 3, Truck 10, Rescue 11, Quint 6 Training hours: 1685.5

• Structural Collapse Team

Rescue 11, Truck 10, Engine 17, Engine 13 Training hours: 9520

• Trench Rescue Team

Rescue 11, Truck 10, Engine 17, Engine 13 Training hours: 782

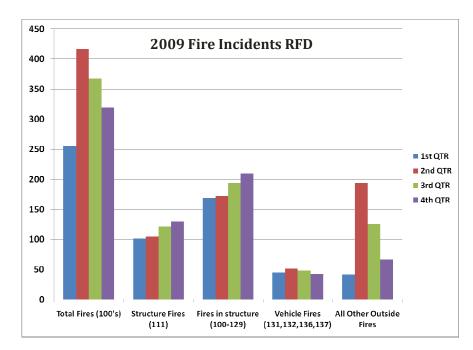
• Water Rescue Team

Q6, Rescue 11, Engine 17
Ice Rescue – Water Rescue Team, Quint 1, Truck 3
Boat Ops – Water Rescue Team, Engine 10, Quint 1
Training hours: 1051
Responses – 37

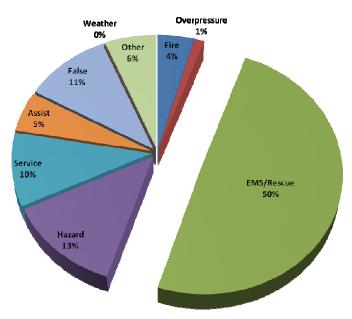
RESPONSE DATA

POINTS OF INTEREST

- A fire department responds to a fire in the United States every 22 seconds
- 93 Line of Duty Deaths across the nation in 2009
- 14% of all departments are career or mostly career and protect 61% of the U.S. population
- 86% of fire departments are volunteer or mostly volunteer and protect 39% of the population

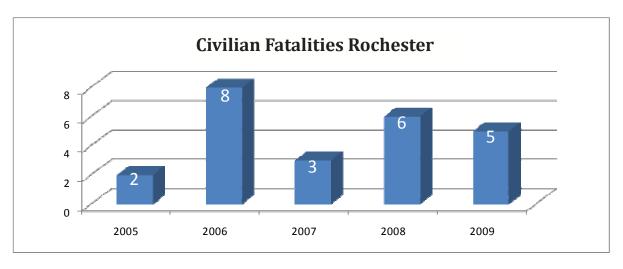


RFD 2009 type of calls



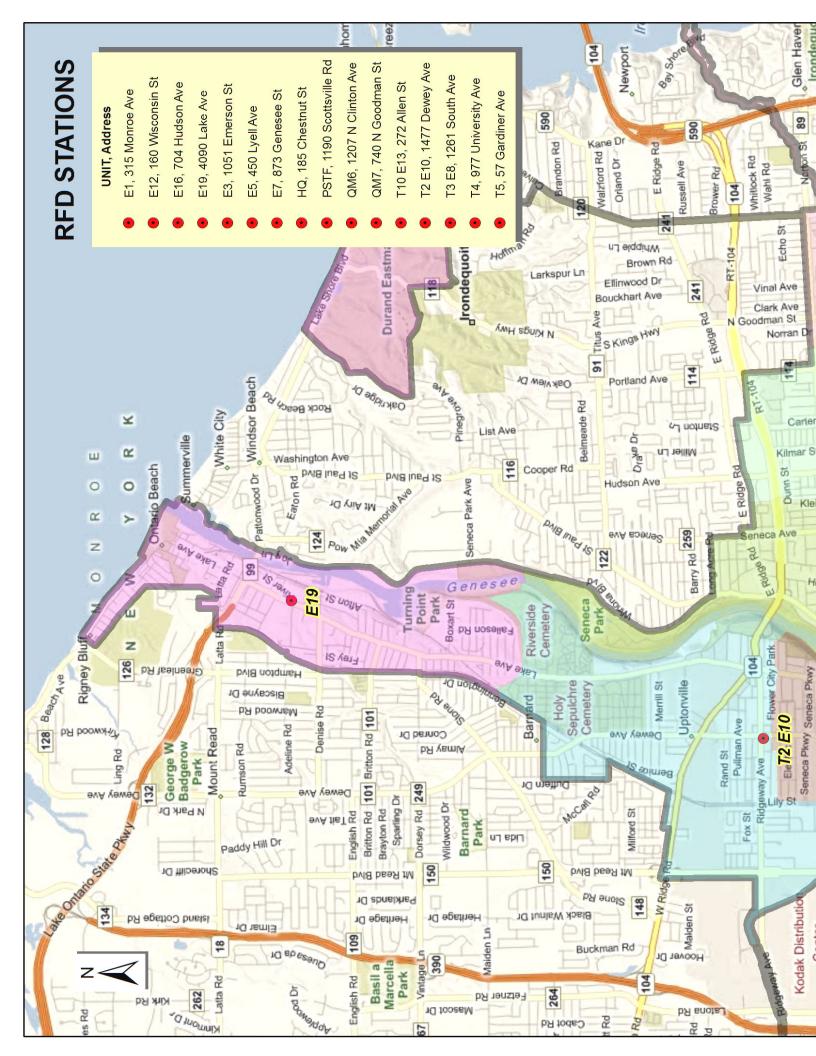
The fire problem in the United States continues to improve. It is likely that several factors continue to contribute to these trends:

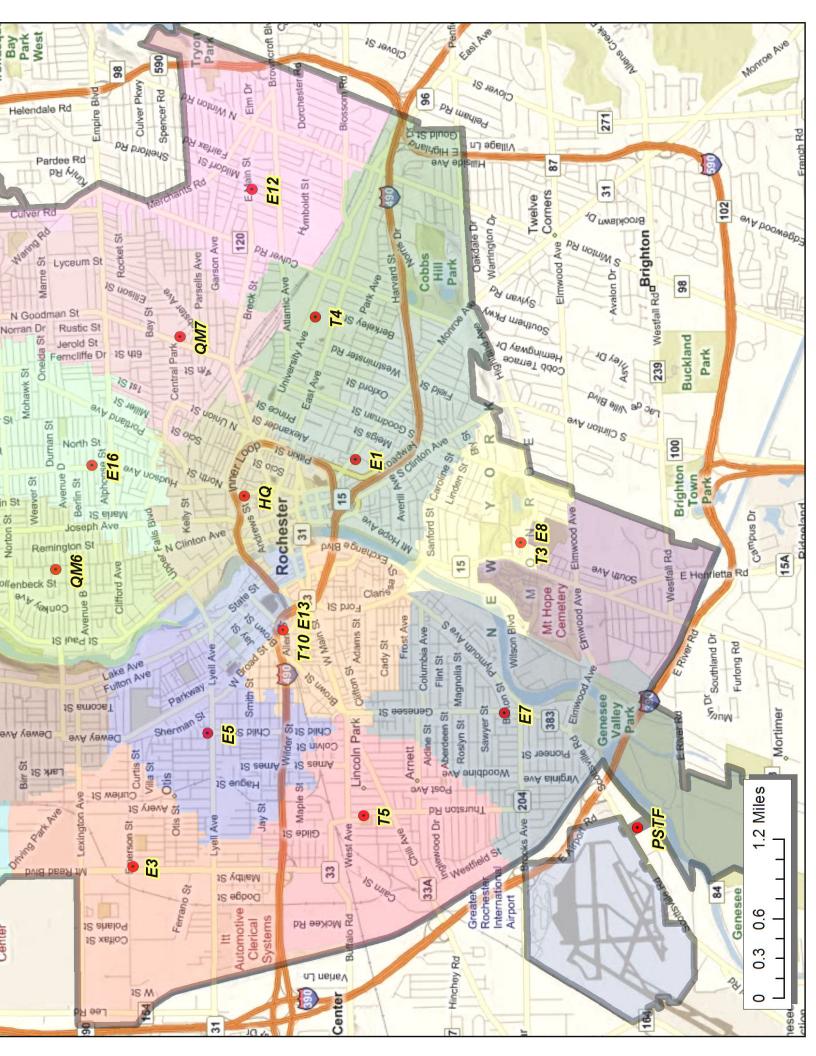
- Smoke alarms, whose usage has become nearly universal;
- Sprinklers, which quickly combat incipient fires, especially in nonresidential and multifamily buildings;
- Fire codes, which have been strengthened;
- Construction techniques and materials, which have been targeted specifically to fire prevention;
- Public education at the Community, County, State, and Federal levels; and
- Improved firefighter equipment and training.



RESPONSE DATA

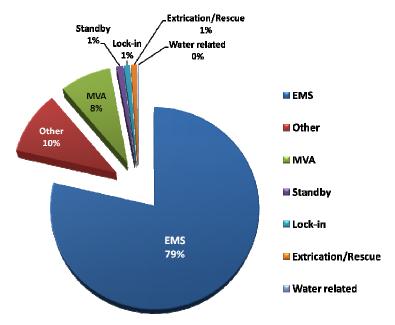
STATION	APPARATUS	Fires	Ruptures	Rescue	Hazard	Service	Good Intent	False calls	Severe weather	Special	Total
272 Allen St	Engine 13	252	59	907	225	191	86	229	1	86	2036
	Truck 10	308	41	520	150	182	95	168	1	36	1501
1477 Dewey Ave	Engine 10	211	29	918	320	267	158	115	1	128	2147
	Truck 2	178	27	566	217	168	119	91	3	96	1465
1051 Emerson St	Engine 3	147	24	557	145	133	80	149	0	87	1322
57 Gardiner Ave	Quint 5	206	47	459	272	248	119	204	0	86	1641
	Midi 5	197	44	998	254	221	122	196	0	41	2073
873 Genesee St	Engine 7	182	42	1006	320	255	218	364	0	157	2544
185 Chestnut St	Engine 17	334	72	1183	257	238	171	295	2	69	2621
	Rescue 11	554	59	209	148	146	113	58	1	6	1294
704 Hudson Ave	Engine 16	343	57	1630	498	259	163	324	0	286	3560
4090 Lake Ave	Quint 1	47	18	140	79	79	58	79	0	11	511
	Midi 1	47	17	454	78	73	64	76	0	5	814
450 Lyell Ave	Engine 5	243	27	1459	345	268	145	212	0	169	2868
315 Monroe Ave	Engine 1	37	11	290	83	51	36	63	0	10	581
	Quint 9	168	29	350	347	231	121	209	3	60	1518
	Midi 9	167	27	937	342	237	130	206	3	32	2081
1207 N. Clinton Ave	Quint 6	323	48	730	411	320	164	276	0	182	2454
	Midi 6	309	47	1472	382	326	158	257	0	78	3029
740 N. Goodman Ave	Quint 7	262	33	431	386	265	184	188	0	156	1905
	Midi 7	251	32	1394	370	277	177	177	0	56	2734
1261 South Ave	Engine 8	30	7	69	21	18	12	53	0	2	212
	Truck 3	28	10	75	24	21	8	30	0	1	197
	Quint 3	93	51	265	115	130	53	238	0	48	993
	Midi 3	37	20	146	49	44	21	113	0	8	438
977 University Ave	Truck 4	49	8	134	59	43	33	56	0	12	394
	Quint 4	107	20	184	195	123	93	187	0	20	929
	Midi 4	95	18	374	173	116	91	169	0	12	1048
160 Wisconsin St	Engine 12	126	26	638	201	179	96	124	0	96	1486
Battalions	BC 1	325	59	115	210	186	130	53	0	20	1098
	BC 2	341	51	164	219	262	145	44	1	16	1243
	BC 3	193	50	115	149	193	102	32	0	4	838



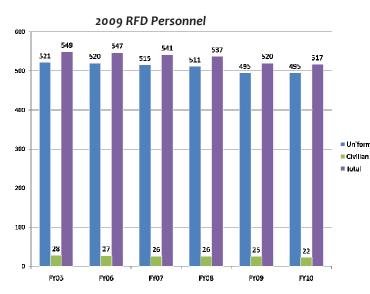


RFD RESPONSE DATA





NFIRs 300 Series EMS/Rescue Call Type Breakdown

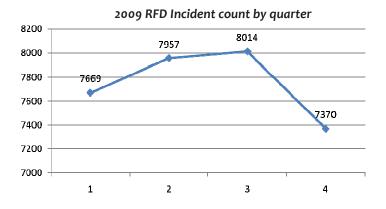




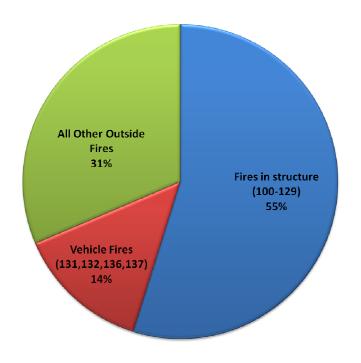
Headquarters located on Andrews St, also known as 'The Big House', is home to the Line Deputy Chief, Engine 17, Rescue 11, Haz Mat 1 & 2, Supply Depot, Health & Safety and the Protectives.

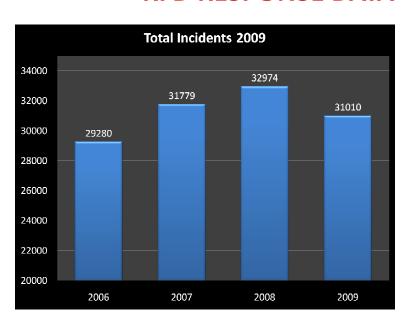


FF Lucas Faulkner helps his driver with directions

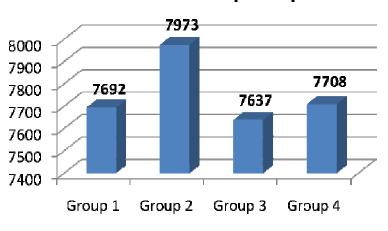


RFD RESPONSE DATA

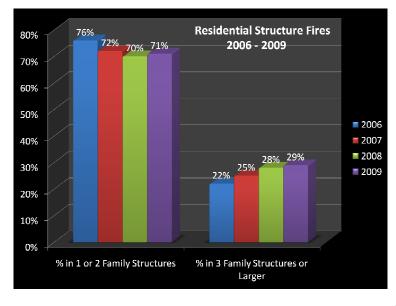


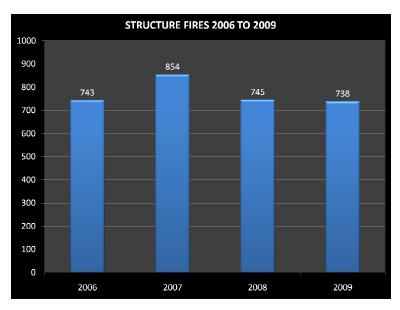


2009 Incidents by Group

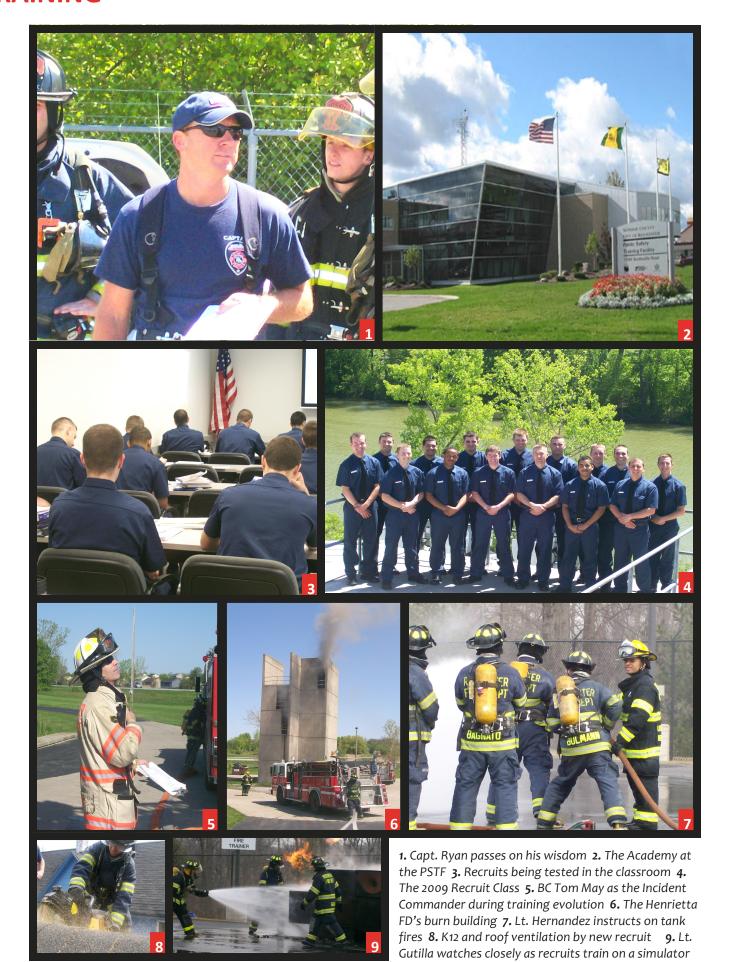








TRAINING



Recruit Training

Recruit Training provides comprehensive classroom and hands-on training on the necessary firefighting techniques and equipment. Recruits participate in a rigorous program that is both academically and physically demanding. Successful
recruits will complete NYS Minimum Basic Fire
Training requirements (includes Firefighter I and
II) Rochester Fire Department recruit training essential skills and receive additional training to obtain an EMT Certification. Recruits are also required to complete a comprehensive Probationary
Firefighter Field Training Program to ensure their
ability to perform the duties of a City of Rochester
firefighter.

Unit Accomplishments

- Incorporated a documented physical fitness program into the Recruit Academy
- Aligned FF I & II learning objectives with NYS OFPC Minimum Basic fire Training requirements
- Assisted in developing new performance standards and expectations for RFD recruits
- Upgraded Recruit Training curriculum to include Fire Fighter I & II National Certification and provide additional State Course certifications
- Instituted a rotation instructor format to reduce impact on Line staffing and provide teaching and learning opportunities for more instructors
- Captain Ryan received certification in delivering Firefighter II and graduated from the City's Leadership Academy



Lts. Bourque & Hernandez take 5 while training recruits

Fire Fighter Trainee Program

The Fire Fighter Trainee Program (FFTP) is a nationally-recognized program designed to prepare students for a rewarding career in the Fire Service. This two-year program is a first step in becoming a City of Rochester Firefighter while working towards a High School diploma. This rewarding program is currently offered at East High School.



CERT members learn to stabilize a patient during class

CERT

The Community Emergency Response Team (CERT) concept was developed and implemented by the City of Los Angeles Fire Dept. in 1985. They recognized that training citizens in basic disaster survival and rescue skills would greatly improve the ability of citizens to survive until first responders or other assistance could arrive.

The success of the CERT program in the City of Rochester has been noted by FEMA and The RFD was instrumental in rewriting the course curriculum which is taught nationwide. Our plan is to continue providing our citizens with basic CERT training and enhanced refresher training including CPR and Automatic Defibrillator Operation.

In November 2009 approximately 30 shifts in two City of Rochester based H1N1 Clinics' were staffed with CERT personnel. They filled support roles to the contract nursing staff and the Monroe County Public Health campaign to vaccinate the City of Rochester.

11/19 - 965 citizens vaccinated. 11/21 - 1,311 citizens vaccinated at the Blue Cross Arena. 11/21 - 1, 198 citizens vaccinated at the West End Business Center. Both sites were staffed with CERT members. Monroe County Public Health recognized the CERT program and commented on how helpful this program has been.

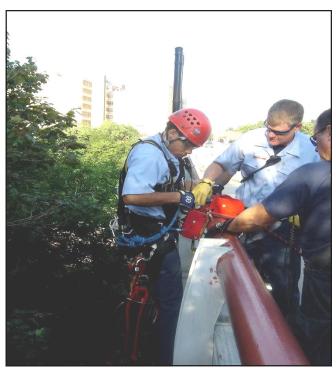
TRAINING

The City of Rochester Fire Department Training Division is committed to providing current high-quality training to the members of the Rochester Fire Department (RFD) and other agencies. The training is designed to assist fire and emergency response personnel in providing safe and effective service. The Training Division faces the challenge of doing more with less and still providing relevant teaching and learning opportunities.

The Training Division is comprised of a Deputy Chief, Battalion Chief, Clerk III and six (6) functional units, Emergency Medical Services (EMS), Recruit Training, Metropolitan Medical Response System (MMRS), In-service Training, Special Operations and the Firefighter Trainee Program. The Training Division develops, coordinates, and conducts RFD's broad spectrum of training activities and serves as the liaison with Monroe Community College/Public Safety Training Facility for ongoing development of new fire service related training opportunities. The Division also hosts Regional Course Offerings for the National Fire Academy (NFA).

Training Division highlights for 2009:

- Ambulance Contract compliance process streamlined
- Recruit Training curriculum upgraded to include Fire Fighter I & II National Certification and additional State Course certifications
- In-service configured a comprehensive recruit training curriculum to yield 21 college credits through Monroe Community College and greater Full-time Equivalency (FTE) generation
- Special Operations coordinated and facilitated a 9-month Structural Collapse Training series, partnering with NYS Office of Fire Prevention and Control, Monroe County Fire Bureau, Monroe County Office of Emergency Management, and Monroe Community College
- To date MMRS has brought \$3,291,989 to the region for emergency preparedness projects
- The Training Division commends Captain Dan Bender for his outstanding contributions to the training of RFD, RPD and other Monroe County agencies through ETIN which served as the standard for a new comprehensive emergency training and communications system



Lt. Tom McMahon and crew training on Driving Pk. bridge

- Fire Fighter Trainee Program enhanced to include academic assessment and targeted Fire Fighter I skills during the summer, in addition to EMT training. Approval was granted to develop and implement a program model for the 2010-2011 school year
- The Training Division was given the authority to take the lead in recruitment and development of a new firefighter hiring process



The award winning ETIN partnered with WXXI to deliver information and training to all of Monroe County responders via Digital TV. RFD hopes to revive the state-of-the-art portal in the future when needed funding is made available.

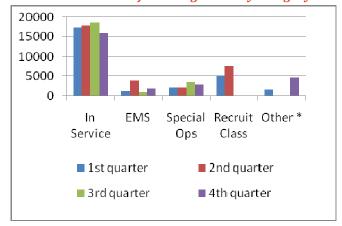
In-Service Training

The In-service Training unit promotes and supports the continuous professional and technical development of RFD firefighting personnel through the coordination, development and facilitation of training to ensure compliance with New York State mandated training requirements. It provides skill and refresher training in fire ground operations, company officer training, and safety training. In-service tracks, documents, assesses and develops curricula in a variety of training areas; and serves as a liaison with Monroe Community College for FTE generating training activities.

Unit Accomplishments:

- Developed and delivered Hydraulics program (approximately 30 classes) during early Fall
- Submitted in-service training schedule for approved list of members who completed 100 hrs of in-service training (and exempt members) to OFPC for 2008
- Submitted 2009 & 2010 in-service training schedule for approval
- Developed the 2010 process for the 100 hours of in service training for delivery on a quarterly basis
- Configured a comprehensive recruit training curriculum to yield 21 college credits through Monroe Community College and greater FTE

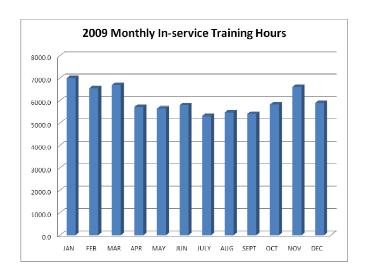
2009 Breakdown of Training Hours by Category



OTHER – Represents Railroad Safety, ICS 300, NIMS, Right To Know/Blood Borne Pathogens, Diversity



New officers are instructed on features of Pictometry





Crews utilize vacants slated for demolition to practice roof ventilation

Hose Pump & Ladder Testing

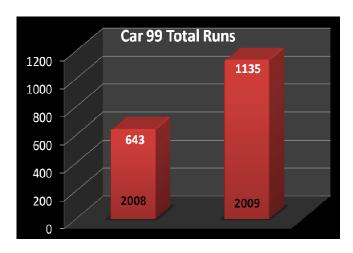
- 35 Pumps
- 69,800 ft. of hose
- 2700 ft. of ladders

HEALTH & SAFETY

One of the main responsibilities of the Health & Safety Office is to research, interpret and enforce many of the regulations and standards that apply to the fire service today. Some of the mandated Occupational Safety and Health Administration (OSHA) regulations cover areas such as respiratory protection, hazard communication, blood borne pathogens, asbestos exposure, hearing conservation and hazardous materials. Standards, such as those issued by the National Fire Protection Association cover topics such as firefighter accountability, Rapid Intervention Team (RIT/FAST) and medical examinations.

TB testing, Self Contained Breathing Apparatus (SCBA) fit testing, Turnout Gear inspections, OSHA reporting, firehouse inspections, Right To Know/Blood Borne Pathogens training are all programs that stem from these mandates.

Training En	nployees Trained
Right to Know / Blood Borne Path	ogens 508
Asbestos Awareness	508
Programs	Tests Performed
SCBA Face piece Testing	502
Tuberculosis Testing	506
N95 Respirator Training	508
Reviews/Inspections	
Facility Safety Inspections	17
Protective Equipment Inspections	1036
Injury Reviews Conducted	106
Exposure Report Investigations	22





Safety Officer, Capt. Pat Luther, checks the Accountability board on scene

PROTECTIVES

The Rochester Protectives are a volunteer firefighter assistance organization that works with the Rochester Fire Dept. The driver is a paid uniformed member of the department. The organization's mission is to provide both fire and non-fire salvage services to the City of Rochester, N.Y. (23,621 hours volunteered to businesses and residents in 2009)

Structure Fires	209
Multiple Alarms	17
EMS Calls	4
Water Problems, Residential/Commercial	88
Broken Windows	4
Miscellaneous	15



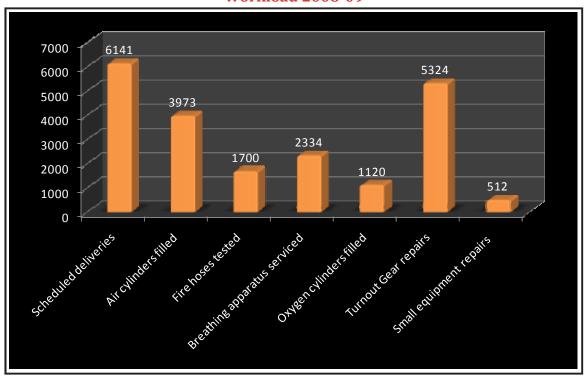
Protectives Deputy Chief Sal Mitrano and Paul Sandolo sizing up a job during a night tour

SUPPLY DEPOT

The Supply Depot, under the supervision of Lt. Jason Walter, is the center of distribution of gear, equipment, and operating supplies and their repair. The efficient operation of the Fire Department is dependent not only on the quality of the personnel within the department, but also on the quality and dependability of their equipment. The Department's supply depot handles the repair and acquisition of new equipment and protective clothing. The supply depot also researches new equipment acquisitions to provide Fire Department members with the most effective tools, equipment and safety gear for the job.



Workload 2008-09



The number of Turnout gear repairs will continue to increase due to the age of the gear as well as the SCBAs. The amount of oxygen cylinders filled is on the rise due to the increase in amount of EMS calls

Lt. Jason Walter, who managed the Supply Depot from Dec. 06 through Nov. 09, overhauled the structure and processing of this division. His knack for organization, orderliness and adherence to a systematic approach of purchasing and distribution has had a significant positive impact on the Supply Depot operations. Ultimately, the organization and the tracking of items and service has been greatly improved, and has benefitted all members with better service and availability of supplies and tools, as well as fiscal savings. Lt. Walter's efforts surpassed what was expected of him in this position, setting the standard for future Supply Depot management practices.



CODE ENFORCEMENT

The Code Enforcement Unit, supervised by Capt. Tom Szatko, is responsible for ensuring public safety through compliance to the New York State Uniform Fire Prevention and Building Code. The Code Enforcement Unit is primarily responsible for the issuance of fire safety permits and periodic fire safety and prevention inspections of all commercial structures, public assembly structures, and special events.

Fire Code enforcement is a critical piece of the community fire safety puzzle. Along with public education and other city departments that provide property and building code enforcement compliance, the RFD Fire code enforcement office safeguard the public's health, welfare, and life safety from the most severe threats of fire and hazardous materials storage and handling. Fire code enforcement officials are responsible for ensuring that you are safe where you live, work, and worship. Code Inspectors from the Rochester Fire Department working in cooperation with the Line Division and other City departments conducted over 10,000 inspections Inspectors also attend local in 2009. traffic control board meetings, oversee fireworks displays and conduct alarm test and fire drills.

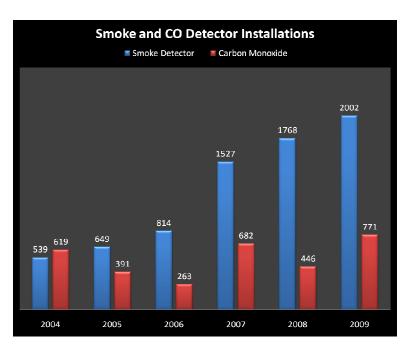
This Unit provides an inspector who serves as liaison to the Permit and Code Compliance Units of the Department of Neighborhood and Business Development. The inspector reviews new construction plans and works with architects and engineers to ensure plan compliance to all fire Codes. While firefighters are the "first responders" to answer emergency calls, fire safety code enforcement officials are the "first preventers" who make sure building and fire safety codes are in place to save

Special points of interest:

10,180 inspections 4,114 violations found 1,372 complaint responses 5,158 permits issued 709 licenses approved 320 alarm tests 280 plans reviewed 2,170 hours training

Fire Safety and Code Enforcement

- Assuring life safety through enforcement of the New York State Uniform Fire and Building Code
- **Building and Plan Review**
- Alarm Tests
- Special Events Fire Safety Enforcement
- Fire Safety Permits and Licenses
- \$350,000 Annual Permit Revenue





Fire Inspector Ed Ferrante checking one of the many street vendors in Rochester.

lives and pro-

issuance of permits and in-

spections that

we ensure that

fire safety code

requirements

are met.

property. It is through the

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FIRE INVESTIGATION

The Fire Investigation Unit is comprised of Cause and Origin, Fire Related Youth (FRY) and the Arson Task Force. Cause and Origin surveys the fire scene to determine the ignition sequence and fire development. The Fire Related Youth Unit was established to provide community intervention for children who play with fire. The FRY Unit also receives many calls from parents requesting that an investigator talk to their child about the consequences of fire play, the appropriate uses of fire and the legal ramifications of the misuse of fire.

The Arson Task Force (ATF) is comprised of one firefighter and one police officer. Should the cause of a fire be incendiary and involve an adult (a person 16 years or older), the Arson Task Force is called upon to conduct a follow-up investigation and lodge any appropriate criminal charges.

Tom Dorrer received the Investigator of the Year Award 2009 and since 2008 has investigated over 110 arson referrals from the RFD FIU origin and cause investigators. These investigations, to date, have vielded 61 adult arson arrests.

These arrests include two Arson 1st arrests, 11
Arson 2nd arrests, and numerous Arson 3rd, 4th
and 5th arrests. These cases included multidefendant conspiracy cases, arson for insurance
profit schemes, witness intimidation schemes, and
drug trafficking turf battles. In addition, Investigator Dorrer has assisted in the arrest of numerous juvenile arson suspects, and in the investigation of several fatal fires involving accidental or
undetermined fire causes. Investigator Dorrer's
leadership and efforts with the RFD ATF, and multiple agencies, including investigators with the
Rochester Police Department and the Federal





Thomas Dorrer receiving his award from Mayor Duffy and Chief Caufield at City Hall

Bureau of Alcohol, Tobacco, Firearms and Explosives, have led to a 144% increase in arrests in

2009. Investigator Dorrer works collaboratively with other government and prientities. vate such as the New York State Insurance Frauds Bureau. Department of Home-Security/ land ICE, Rochester's Department Social Services. and several insurance compa-

Arson Arrests 76 80 70 60 **2007** 50 40 **2008** 28 29 30 ≥ 2009 13 13 20 10 Adult Juvenile

nies, to ensure the successful outcomes of investigation cases.



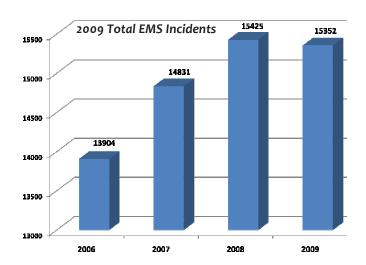
Investigator Brian Anten looks for clues at 533 N Goodman

EMERGENCY MEDICAL SERVICES

The City of Rochester Fire Department has 432 Emergency Medical Technician (EMTs) ready to respond to medical emergencies. The neighborhood fire house is staffed and prepared to answer the call, day or night.

Training for this large number of emergency medical responders is provided through the EMS Office at the Rochester Fire Academy Public Safety Training Facility on Scottsville Road. There is a continuing process of certifications to New York State Health Department standards, and ongoing updates of knowledge and skills.

Instruction is provided by fellow firefighters with specialized training and certification, 10 lead instructors, known as Certified Instructor/Coordinators (CIC's), and 16 skills instructors, Certified Lab Instructors (CLI's) provide the training. Classes are held at both the Fire Academy, a state-of-art training facility, as well as in-station training. These highly skilled professionals develop the teaching methods, per New York State Protocols, that make the training realistic and pertinent.





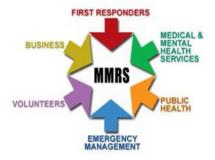
Capt. Joerger and FF Taylor move quickly to load a patient

The Metropolitan Medical Response System (MMRS) system is a FEMA based national program that supports local jurisdictions' enhancing and maintaining response capabilities to manage mass casualty incidents during the critical first hours after an incident. It is during these critical first hours that lives can be saved and the population protected. MMRS is comprised of 120 cities and four geographical jurisdictions. To-

Year	CFR	EMT Basic	EMT Intermediate	EMT Paramedic	Total EMTs
2008	54	420	2	8	430
2009	50	424	1	7	432

gether they cover eighty percent of the nation's population.

To accomplish our goals, MMRS works with a wide range of departments and agencies within the City of Rochester, Monroe County, State of New York, and United States government. We assist in the development of "All-Hazard" plans, create mitigation practices, and conduct ex-



ercises to test our local preparedness. These All-Hazard plans include Terrorism, Hazardous Material incidents (Haz-Mat), Natural Disasters, and Epidemic disease outbreaks.



FF Tim D'Imperio and Lt. Kucewicz stabilize a patient for transport

APPARATUS

The Apparatus Division is responsible for preventative maintenance and repair of fleet vehicles and small equipment used by the Department. This Division is also responsible for the repair and maintenance of the County Airport firefighting equipment. In addition, the Superintendent of Apparatus is involved in the acquisition of new apparatus, from providing the specifications of the equipment to the final preparation for service. The Superintendant is on call 24/7 and responds to multiple alarm fires, accidents and other incidents when requested by the Fire Chief.



4 new KME Pumpers on display at Engine 12's open house

In 2008, the Apparatus Committee was formed with the mission to "design the safest and most cost effective modern apparatus that meets the needs of the RFD". The committee decided to perform a survey amongst RFD members to provide their direct input and ideas on how to improve the design of the apparatus equipment they use every day. From the survey data compiled, the committee members then used this information as the basis for their research and development of the next set of specifications for the latest bid and acquisition of new equipment. The specifications contained many modern, forward thinking ideas that were a departure from the existing apparatus. Each idea was thoroughly researched and considered based upon safety, cost and need. Once the specifications were complete in the Fall of 2008, the specifications were put out to bid for purchase. In 2009, the first new Engines and Quints were delivered and deployed to stations. With the changes to the features and design of these Engines and Quints, the RFD will be better able to take advantage of modern firefighting strategy and tactics.



Superintendent Tom Swetz responds to the scene of a crash

Special points of interest:

- Apparatus & Line suppression vehicles 36
- Apparatus reserves 13
- Rescue boats 3
- Support staff vehicles 31
- Small equipment 175



A repair shop representative responds to multiple alarms like this one where three houses were involved on Seward St.



2009 AWARDS

EMS Life Saving Awards:

238 Alphonse St. Lt. Mark Alberts, FF Robert Hall, FF William Porter, FF Ralph Privitere, Jr.

125 St. Paul St. FF Patrick Friday. FF Andrew Lonthair, FF Jamie Renner, Lt. Joseph Luna



Kevin Doran emcees Awards Dinner

1359 Culver Rd.

Lt. Cristine Schryver, FF Robert DeCook, FF Richard Liberatore. FF Scott Sardone

26 Lion St.

Lt. James McGee, FFs Doug Platt, Fred Welch, Rob Rolfe

Distinguished Service Award

4962 Hillcrest Drive Canandaigua, NY FF Jason Bagley, FF Jason Wharity

Community Service Award

Bone Marrow Drive

Capt Daniel Bender, Capt Micheal Dobbertin, FF Greg Borden, FF Matt Cunningham, FF Andrew Lonthair, FF Patrick Friday, FF Jamie Renner, FF David Abdoch

Fire Chief's Service Awards:

Incident Smart

Firefighter Dan Curran

The Erb Fest

Firefighter Terry Taylor, Deputy Chief John Kearny

Skelly Family Fundraiser Battalion Chief Rich Yackel

Apparatus Committee

Captain Steve Erb DC Scotty Williams, Capt. Chris

Peer, Capt. Chris McCullough, Lt. Jerry Randise, Lt. Ted Kuppinger, FF Andy Lonthair, FF Brian Anten

Medal of Valor

28 Delmaine Dr

Lt. Henry Willard, FF T.J. Johnson, FF Greg Drew, FF Gary Vales and FF Dan Caufield

Unit Commendation Awards:

265 Driving Park Ave.

Capt Terrence Speck, FF Christopher Giordano, FF Jeff Krywy, FF Donald Sexstone, Lt. Scott Daley, FF Paul Singer, FF Hector Lopez, FF Michael Brown

28 Delemaine Dr.

Lt. Mark Pascuzzi, FF Thomas Druffner, FF Tramell Parson, FF Mark Strazdins, FF Gary Vales, Lt. Henry Willard, FF Dan Caufield, FF Greg Drew, FF T.J. Johnson, FF Michael Quinlan, Lt. Thomas McMahon, FF Edwin Arroyo, FF Richard Born, FF Michael Sauers, FF Eric Wolf, Lt. John Whitley, FF Dominic Aruck, FF Frank Correa, FF. John Grieco, FF Mark Hudson, FF Michael Meeks, Capt John Whitehair, FF Malcolm Bundy, FF James Geiger, FF Nathan Ostrowski, FF Robert Rolfe, FF Lea Weber

115 South Ave.

Capt. John Taillie, FF Michael Vinci, FF Lucas Falkner, FF Steve Weisensel, Capt. Patrick Agostinelli, FF Scott Toly, FF John Joseph, FF Chris Batzel, Lt. James Hartman, FF Doug King, FF Richard Brongo, FF Robert Villa, Lt. Anthony Gutilla, FF Brian Miller, FF Daniel O'Toole, FF Michael Sauer, FF James Whittle, FF Alicia Sampson

25 Empire Blvd.

Capt Ken Gippe, FF Andrew Dilllon, FF Jeff Monin, FF Steve DiMora, FF Brian Miller, FF Edgardo Ortiz, Capt John Whitehair, FF Gil Ferrer, FF Joe Giordano, FF Malcolm Bundy, FF Lea Weber, FF Joe O'Gorman, Capt Jim McGowan, FF T.J. Johnson, FF Dan Caufield, FF Greg Drew, FF Eric Wolf

990 West Ridge Rd.

Lt. Chuck Steiner, FF Paul Condello, FF Matt Montesano, FF Andrew Johnson, Capt Clay Andreas, FF Pat Waser, FF Jason Wharity, FF Paul Manard, Lt. Sean Murray, FF Jason Bagley, FF Doug King, FF Robbie Brongo

1731 N Clinton Ave.

Lt. Allyn Borrino, FF Scott Miller, FF Thomas Dorrer, FF A Crews, FF Milton Walker, FF Brian Anten, FF Michael Vergari, FF Ricardo Cortez, ATF Special Agent Dixon Robin, ATF Special Agent John Hayes, RPD Investigator Robert Kerr, RPD Investigator James May

Meigs St. @ I-490

Lt. Jason Walter, FF Dan O'Toole, FF James Whittle, FF Chris Batzel

Clover Capital Firefighter of the Year

28 Delmaine Dr

FF Gary Vales



TRANSITIONS

Promoted:

Capt. Stephen Laboski	6/12/09
Capt. Michael Dobbertin	6/12/09
Lt. David Compton	6/17/09
Lt. Scott Daly	7/17/09
Lt. Anthony Gutilla	7/17/09
Capt. Michael Sulli	9/01/09
Lt. Joseph Giorgione	9/01/09
Lt. Bryce Madison	9/01/09
Lt. Kevin Kolb	11/02/09
Lt. David Schneggenburger	11/02/09



Lt. Owen leads new recruits in PT drills at the PSTF



Newly appointed Lt. Dave Compton celebrates with his father John at Headquarters

Appointed:

FF Louis Bagnato	2/23/09
FF Christopher Batzel	2/23/09
FF Justin Boyce	2/23/09
FF Brent Bulmann	2/23/09
FF Jack Freda Jr.	2/23/09
FF Bryan Keenan	2/23/09
FF Francisco Restitullo	2/23/09
FF Kevin Ryan	2/23/09
FF Samuel Torres	2/23/09



FF Gutilla is sworn in as lieutenant by Executive Deputy Salvatore Mitrano

Retired:

Capt. Daniel McBride	8/13/84	1/03/09
FF Michael Ruggero	1/03/89	1/05/09
FF Michael Maglier	9/08/97	4/18/09
Capt. Ronald Bianchi	5/03/76	5/03/09
FF Lester Bowens	5/04/87	5/03/09
FF John Le Beau	5/08/89	5/31/09
FF James Cottone	5/05/86	7/06/09
Lt. Christopher Shevlin	1/14/80	7/30/09
FF Paul Savastano	8/13/84	8/14/09
FF Gary Isaacs	6/22/64	9/13/09
FF John Mars Jr.	10/01/79	11/12/09
Capt. Richard Mattice	8/24/70	11/27/09
FF Donald Sauer Jr.	5/05/86	11/27/09
FF James Barnum	9/28/78	12/05/09
FF Patrick Harvey	5/08/89	12/15/09
FF Eddie Hammonds Jr.	1/03/89	12/30/09



New officers; Daly, Madison, Sulli and Giorgione on 9/1/09

COMMUNITY SERVICE



Festival.

COMMUNITY SERVICE



neighbors at the re-opening of the South Ave. firehouse



Truck 10 Group 3 utilize their bucket to rescue victim in stokes basket from a near by flat roof
 Photo capturing roof collapse at the Family Dollar fire on Nov. 23, 2009
 Crews gain entry via aerial ladder at high rise fire at Plymouth Gardens
 Early morning fire ripping through attic on Henrietta St.
 FFS Nick Villa, Dan Witkowski and Brian Keenan (L to R) let their hair down at a charity golf event
 The Protectives refill crew's air bottles at the scene



